

ANTHROPIC

How Anthropic's Finance Team Uses Claude



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Head of Finance & Strategy

Agenda

1. **Setting the stage** ([link](#))
Why we exist, how fast things are moving, and short demos
2. **Claude in action** ([link](#))
Real use cases for Claude in FinOps at Anthropic
3. **The shift from using to deploying** ([link](#))
A personal journey and the workflow behind it
4. **Where this is going** ([link](#))
From team-level tools to enterprise-wide AI transformation

01

Setting the stage

Why we exist, how fast things are moving, and short product demos

About Anthropic: Who we are

MISSION

To ensure the world safely
makes the transition through
transformative AI.

We lead the field in advancing AI safety
research and mitigating potential risks.

Founded by top AI experts



Dario Amodei
CEO & Co-founder /
Former VP of Research at
OpenAI



Daniela Amodei
President & Co-founder /
Former VP of Safety at
OpenAI



Jared Kaplan
CSO & Co-founder / Lead
author on "Scaling Laws"
paper



Sam McCandlish
CTO & Co-founder /
Former AI Safety
Research Lead at OpenAI



Jack Clark
Co-founder / Former
Policy Director at OpenAI



Chris Olah
Co-founder / Former
Interpretability Lead at
OpenAI



Tom Brown
Co-founder / Former
GPT-3 Engineering Lead
at OpenAI



Ben Mann
Co-founder / Former
GPT-3 and API Engineer at
OpenAI

AI progress is accelerating

☀ Claude
Human + AI
Workforce

We are here → ☀ Claude Opus 4.6

Advanced coding, multi-step agents, office tasks

Google
Nano Banana

Claude Sonnet 3.5

Coding assistant

Gemini

ChatGPT



Scaling Laws

Google Research
Transformer Architecture

2017

2020

2022

2024

2025



The speed of change

The tools and the company are evolving at a pace that's difficult to overstate

3,000+

Employees

Scaling from 250 to
3,000+ in ~2 years

Models

Opus 4.6, Opus Fast,
Sonnet 4.6, ...

Each model unlocks
new use cases

Cowork

Now available

Claude Code for
non-developers

The question isn't "What can AI do?" — it's "What should we build first?"

02

Claude in action

Real use cases of Claude
in FinOps at Anthropic

Claude in action at Anthropic

How we use Claude in Finance Operations at Anthropic



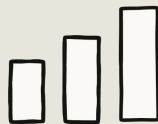
Claude the Consultant

Strategic advisory
& problem solving



Claude the Teammate

Creating
outputs



Claude the Analyst

Real-time insights
& analysis



Claude the Agent

Automating
responses



Consultant

SOX documentation

The challenge

Traditional SOX documentation takes 2-3 months and \$50K-100K+ per process. Documentation becomes outdated as processes evolve.

The solution

Created one-shot Claude prompt generating complete SOX documentation for all FinOps functions with detailed Process Narrative as GDoc, Risk Control Matrix (RCM) as GSheet, and interactive flowchart as Claude artifact

Impact

- < 1 hour vs. 2-3 months per function
- \$0 vs. \$100K+ in consulting fees

Web Search



MCP



Virtual Machine



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Procure-to-Pay (P2P) SOX Process Dashboard

Consolidated Control Framework - Finance Operations | Last Updated: December 2025 | Policy: Procurement 3.0

5

Total Controls

5

Key Controls

3

Process Areas

100%

Key Control Rate

Vendor Admin

Procurement

Invoice

Payment

Controls

Summary

Vendor Administration Flow

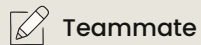
P2P-01

Zip + NetSuite

LSEG Screening

Start/End Process Control System Click boxes for details

STAGE	REQUESTER	VENDOR	VENDOR ADMIN	FINANCE	SYSTEM
Initiation	START New Vendor Request				Zip Vendor Workflow
Submission		Vendor Portal Submission W-9/W-8, Banking			
Review			Documentation Review W-9/W-8, Bank Letter		LSEG Compliance Screening
Approval				P2P-01 Financial Approval + LSEG Screening (AP Team)	
Activation					NetSuite API Sync Vendor Active
Contracts			Contract Storage Ironclad/Zip Legal Review		Ironclad CLM
Complete			END Vendor Ready		



OKR & project tracking

The challenge

Annual OKR / project planning requires alignment across pillar leads and tracking many projects across the team. Manually updating our project tracker, status doc, and dashboards after each monthly team meeting consumed hours.

The solution

Built a Claude workflow using meeting transcripts as the source of truth. Claude drafts OKRs, creates Asana tasks, and generates three synchronized outputs: [project tracker](#) (GSheet), [State of FinOps](#) (GDoc), and [interactive Claude dashboard](#).

Impact

- One transcript → three synchronized outputs
- 4+ hours → 15 minutes per monthly update
- Real-time visibility across all 4 pillars

MCP

Virtual Machine



As of December 31, 2025

FinOps 2025 Dashboard

Strategic Projects & OKR Tracker

Q1

Q2

Q3

Q4

FULL YEAR

77

TOTAL PROJECTS

25

OKR PROJECTS

59

COMPLETED

0

IN PROGRESS

18

DEPRIORITIZED

All Projects

Executive Summary

Wins & Celebrations

Pillar:

All Pillars

Status:

All Status

Impact:

All Impact

Type:

All Types

Quarter:

All Quarters

OKRs Only:

All Projects

P2P metrics

The challenge

Monthly metrics reporting required 15+ hours of manual data extraction, file creation and analysis.

The solution

Claude Project processes raw Zip exports, applies exact calculation methodology, and generates interactive HTML dashboards with trend analysis and strategic recommendations and insights.

Impact

- ~15 hours time saving per month
- Enhanced strategic insights

MCP

Virtual Machine



P2P Metrics Dashboard

December 2025

Summary PR Aging Top 20 PO Commitments Change Orders Infrastructure Analytics Reference

Comparison View

Year-over-Year (2025 vs 2024 Annual)

M/M Q/Q YoY

2025 Annual P2P Metrics

Year-over-Year Highlights (2024 vs 2025)

YoY Report

VOLUME GROWTH

+89% Invoices Coded
4,428 → 8,355

+92% POs Created
902 → 1,730

+74% Payments
4,567 → 7,941

VENDOR EXPANSION

+91% Active Vendors with Spend
237 → 452 vendors

+38% New Vendors Created
764 → 1,051 vendors

COMPLIANCE WINS

ATF PO Rate: 6.6% → 2.5%
62% improvement

PO Compliance: 83.0% → 96.8%
+13.8 percentage points

WATCH ITEMS

Late Payments: 23.3% → 22.0%
Improved; target <10% in 2026

Invoice Cycle Time: 5.8 days
Near target of <5 days

KEY 2025 ANNUAL STATS


8,355 invoices
+89% YoY

7,941 payments
+74% YoY

1,730 POs created
+92% YoY

1,051 vendors added
+38% YoY

96.8% PO compliance
+13.8pp

 Agent

Finance tickets

The challenge

New employees struggle to find the right information to do their jobs, with documents scattered across Google Drive, Slack, and other tools.

The solution

The Finance team built Claude Support, an internal knowledge assistant integrated with company systems and data sources, to expedite information discovery and reduce time spent resolving Finance tickets.

Impact

- ~30 second turnaround time down from days
- Automation of 70% of growing ticket volume (>1,000 in Q3'25 compared to 300 in Q3'24)

MCP



Adam Dix Just now
How do I create a PO?

1 reply



Claude Support APP Just now

How to Create a Purchase Order (PO)

A PO is automatically generated when you submit a **Purchase Request (PR)** in Zip. Here's what you need to do:

Steps to Create a PO:

1. **Go to Zip** at <https://go/zip>
2. **Click "+ New Request"** in the top menu
3. **Fill out the Purchase Request form** with these key details:
 - **Requester:** Select who will approve invoices (yourself or someone else)
 - **Entity:** Choose the correct Anthropic billing entity (use [go/zip-entity-matrix](#) for guidance)
 - **Vendor:** Search for existing vendor or click "+ Add as new vendor" to onboard a new one
 - **Cost:** Enter the full contract amount or estimated spend
 - **Line items:** Break down the costs with descriptions
 - **Contract duration:** Specify service dates
4. **Submit the request** - it will route through approval workflow (manager, procurement, legal, security, finance depending on amount)
5. **Finalize details** after all approvals are complete
6. **Procurement team sends the PO** to your vendor once finalized

Important Notes:

- POs are required for all purchases over \$1,000
- Software/SaaS purchases automatically include security reviews
- You can use AI pre-fill by uploading an order form to auto-populate fields
- PO amounts are hidden from vendors by default
- After the PO is sent, vendors must send invoices to ap@anthropic.com in PDF format

Documentation:

03

The shift from using to deploying

A personal journey and the workflow behind it

New capabilities powering finance



Cowork

Claude Code for everyone

Multi-step task execution without writing code. Queue tasks like you'd message a coworker – Claude handles the rest.



MCP Connectors

Live access to your tools

Claude integrates with your existing systems. Instead of copying data into Claude, give Claude live access to where you already work.



Skills

Teach Claude how you operate

Reusable workflow instructions that capture how your team does a specific task. Not a prompt – a complete specification anyone can run.



Spreadsheets & Presentations

Analyze in place

Claude works natively inside your spreadsheets and slides. Now with Conductor: agents across files share context and pass data directly – no re-explaining



Chrome Extension

AI that sees your screen

A browsing agent that reads and acts inside any web application. Claude works alongside you in the tools you already use.

My journey using Claude



Chat

One-off prompts and tasks. Where everyone starts.

Projects

Persistent context and team memory. Claude knows your world.

Skills

Package what works into reusable capabilities.

Code & Cowork

Claude owns workflows end-to-end. Stop assisting, start deploying.

Surfaces - Meet Claude where work happens: Sheets, Slides, Chrome

MCP - The foundation layer connecting Claude to your systems and data

The two-window workflow (no engineers required)

How a non-developer builds automation with Claude Code



Claude Chat — The Strategist

Plain English

No specs required — just describe the problem

Architecture

Claude proposes the approach; you decide

Redirect

Point out what's wrong. Claude fixes and continues

You decide

Scope, priorities, trade-offs — that stays human



ITERATE

Claude Code / Cowork — The Builder

Writes the code

Production-grade. Full stack. From your description

Connects APIs

Data Lake, ERP, etc. — it wires them up

Tests & debugs

Catches errors, debugs, iterates until it works

Ships software

Not a prototype. A deployed, usable platform

Each build accelerates the next

01

CLARA

Accrual Review & Analysis

THE PROBLEM

40+ hours every month-end on accruals and OPEX flux analysis: spreadsheets, version conflicts, and flux commentary written from scratch. The same painful process, every single cycle.

WHY IT MATTERS

Accruals / OPEX review becomes a 5-hour process instead of a 40+ hour one. Preparers shift to reviewers. Close timeline accelerated.

BigQuery

NetSuite

Zip

02

SOX Platform

Documentation & Controls

THE PROBLEM

SOX documentation is expensive to produce, slow to update, and immediately starts going stale. Most teams rely on consultants and repeat the process every year.

WHY IT MATTERS

Claude generates and maintains living SOX documentation – narratives, risk control matrices, flowcharts – eliminating one of the most painful recurring costs in finance.

GDrive

Web Search

MCP

03

CLAIM

AP Inbox Management

THE PROBLEM

The AP inbox is the highest-volume, lowest-value work in the function. Triaging emails, coding invoices, routing inquiries – hours of daily human attention for repetitive tasks.

WHY IT MATTERS

An AI that owns the inbox end-to-end – classifying, coding, routing, detecting fraud, drafting responses – means the AP team focuses on exceptions. The inbox runs itself.

Gmail

BigQuery

Zip

04

Where this is going

From team-level tools to enterprise-wide
AI transformation

The AI-native finance vision



Adoption

Every team member
uses Claude daily



Automation

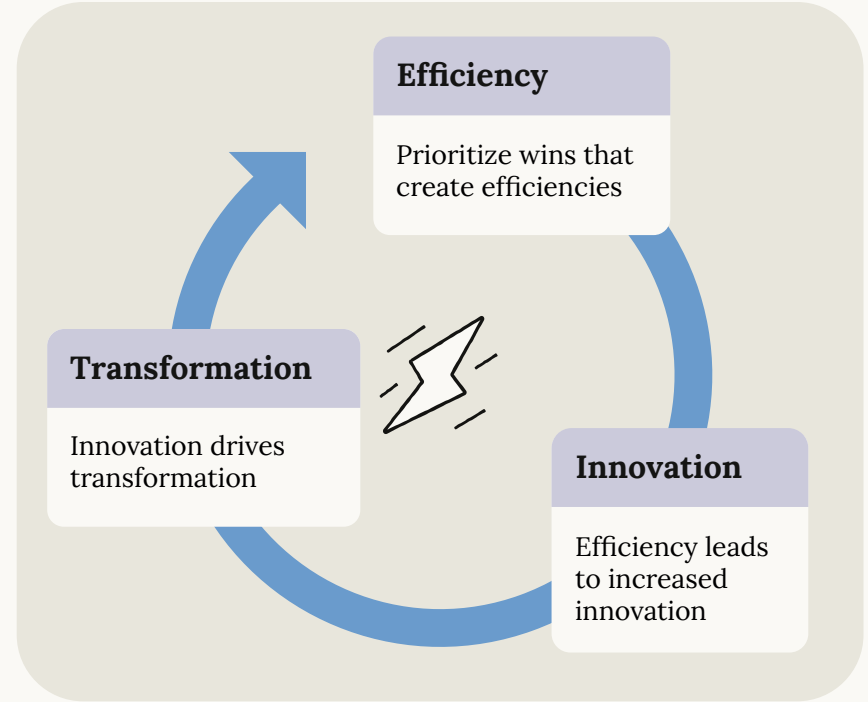
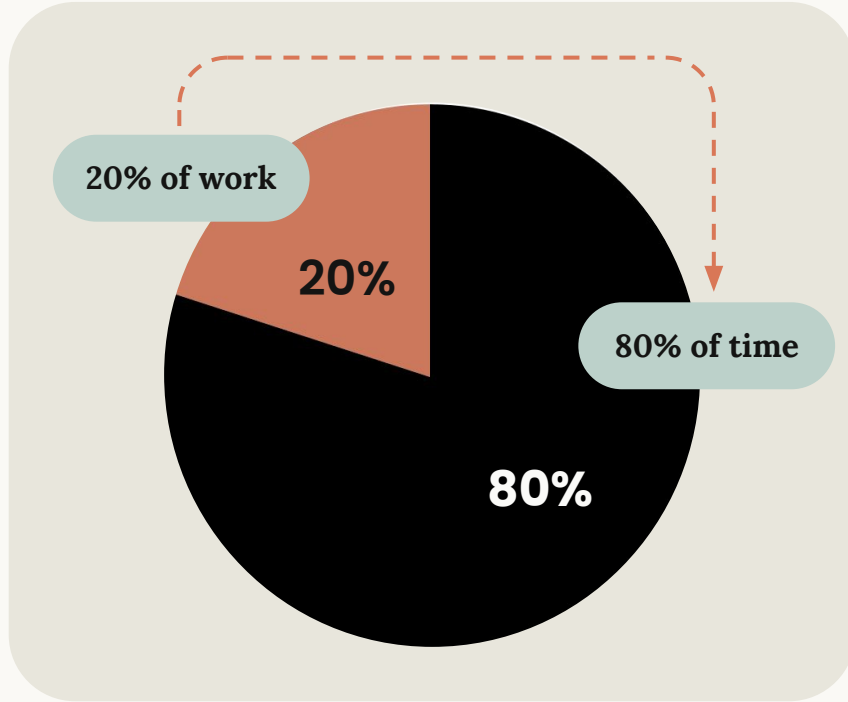
Claude owns end-to-end
workflows



Assurance

Audit-ready, compliant,
verifiable

AI prioritization framework



How to get started



Pick one workflow

Find a process that takes hours and involves repetitive steps. Start there.

Shift the question

Stop asking "How can AI help?" and ask "What could AI own end-to-end?"

Try the two-window method

Use Claude.ai for strategy + Claude Code (or Cowork) for building. Non-developers welcome.

Build the flywheel

Document patterns as you go. Your second project will be dramatically faster than your first.

Demos + Q&A



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